

Delivery, Shipping, Returns Policy

Delivery Days/Times

Every purchase on our online store comes with free shipping within Port Pirie and Crystal Brook. Port Pirie deliveries are daily Monday-Friday between 1pm-2pm and Crystal Brook is Tuesdays and Thursdays between 9am-10am. All orders are required to put a preferred day/time, our staff will follow these instructions.

Delivery Method

Our orders will be delivered by our staff and our refrigerated vehicles at the requested day and time.

Returns/Refunds

The current status of your online orders will be updated, with you being notified via email at different times throughout the process. If you have any issues with the products you've purchased upon delivery, we will discuss the issues and offer a full and immediate refund, if the quality of the product is below par or another similar issue. Orders cannot be refunded due to a change of mind by the purchaser.